



Questions

- 1) What is the length term of the warranty?
- 2) How did the tool hold up in the automotive plants (specific examples)?

2-5-10

Regarding Panasonic EYF impact tools (10.8 volt)

The warranty on the EYF tools = 1-year against manufacturer defect.

The 10.8 volt battery is rated for 2,400+ charge cycles, the battery capacity allows 500-1,200 fasteners per charge (depending on the size). You can put in up to 2,880,000 M6 fasteners during the life of the battery. The tool is rated to do 4,000 M6 fasteners per day 5-days a week for 1-year before any repairs will be needed. This has held true in Nissan, Honda, and Toyota. Nissan has been using 30 of the EYFLA4A for 15-months, 2-shifts per day and has only had to replace 1-impact mechanism in one tool and a switch that was broken-off due to a dropped tool. They also only had to move one of the tools 1-increment in that time to keep it in spec, they suspect the joint may have changed. The durability and repeatability are excellent.

Regarding Panasonic model EY7410 (3.6 volt)

The screwdriver has a 1-year warranty against manufacturer defects. We don't sell very many to automotive plants, it's usually electronics assembly or repair. The tool is designed for moderate production, and usually 99% of the time has no problems during the warranty period. There have been a few cases where an end user is doing 1,000,000 fasteners per year and the tool will wear out before the first year. This is why we warranty it against manufacturer defects and not if the tool is worn out from excessive use. I can only remember 2-cases of this in the tool's 4-year history. We have made a Ni-Cad version of the tool for 10-years that uses the same front-end and clutch system. If you think there may be a cause for concern please call me to discuss so we can be sure the customer is using the correct tool for the application.

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